



**BARNSLEY  
SAFEGUARDING ADULTS BOARD**

Annual Report  
2016-17

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# Independent Chair's Foreword

## Bob Dyson QPM, DL

As the Independent Chair of the Barnsley Safeguarding Adults Board, I welcome the opportunity to publish information on the work of the board and its sub committees.

It is vital that we communicate with the public to both raise awareness on safeguarding issues but also to provide information on the actions being taken and the results being achieved. With that in mind, I am pleased to introduce the annual report.

2016/17 was a busy year for the board with considerable work being completed in support of our vision to ensure that every adult - irrespective of age, race, gender, culture, religion, disability or sexual orientation - has a right to live a life free from abuse, neglect, exploitation and discrimination.



### **This report provides detail on the actions taken during the year but just to mention a few of the achievements:**

- A continued focus on embedding Making safeguarding Personal, not only for the board but also by the agencies that are represented on the board. This was the primary feature of the board's development day.
- Considerable work on improving policies and procedures and, very important, issuing practice guidance to staff working with vulnerable adults.
- Improved guidance on the application of thresholds for access to services.
- Work to develop a service user/customer forum; this will continue into 2017/18.
- A communication strategy that has been written to ensure we do what we can to raise public awareness of safeguarding issues. This has seen the launch of a new and much improved web site that contains further information and advice.
- The first Safeguarding Awareness Week (SAW) was held in July 2016. It saw events being held across the week, supported by press releases that engaged the public on a wide range of topics. This year's SAW was launched on 3 July 2017.
- Continued improvements to performance management and the data. This includes the quality audit of case files so that we pick on not just the numbers but also the quality of the service being provided. There is an acceptance that we still have more to do on data quality but I am confident that we are on course to deliver.
- A strong focus on Care Homes in recognition that they are of interest to the public. They provide services to vulnerable adults so it is right that the board understands how well they are performing.

There have been no cases in the last year that met the criteria for commissioning a Safeguarding Adults Review (SAR). (A SAR is commissioned when an adult with care and support needs dies as a result of abuse or neglect, or is known or suspected to have experienced serious abuse or neglect, and there is concern that partner agencies could have worked more effectively to protect the adult) However, as part of the commitment to improving practice, two learning the lessons reviews were completed. They led to action plans that are being completed.

As the chair, I am satisfied that the agencies that are represented at the board and its sub committees continue to demonstrate their high level of commitment to keeping people safe.

I hope that you find this report both interesting and of reassurance that the board is being very active in driving forward improvements.

# Introduction

## This report explains

- What we mean when we talk about Safeguarding Adults
- Who are the members of the Barnsley Safeguarding Adults Board and how we work together to keep adults in Barnsley safe?
- What the Board and its member organisations have done between April 2016 and March 2017 to prevent abuse and harm and to protect adults who have been hurt or abused
- How we have worked to embed the 6 Care Act principles into practice
- What this has meant for adults who needed help to stay safe
- What our key priorities are for the coming year.

## How we will keep adults safe?

- Providing the public with information to keep them safe and report concerns
- Supporting adults to feel confident to speak up about harm or abuse
- Working with the adult or their representative to agree what we need to do to keep them safe and who might need to be involved to achieve this?
- Respecting the wishes and feelings of adults and helping them to stay safe by providing them with information and support
- Supporting workers and organisations to deliver safe services and checking they are safe by visiting all the services we commission to provide support or care to adults
- Making sure that all staff and volunteers know that we will not tolerate abuse
- Working with local communities to support them to prevent or identify harm and abuse in a timely manner
- Holding individual organisations, who sit on the Board, to account every year by asking them to tell us what they are doing to deliver these commitments?



# What is adult safeguarding?

**Our safeguarding duty to safeguard adults applies to all adults aged 18 and over who:**

1. Have a need for care and support, whether or not the Local Authority is meeting any of those needs
2. Is experiencing, or at risk of, abuse or neglect
3. And as a result of their care and support needs is unable to protect themselves from either the risk of abuse or the experience of abuse or neglect.

Adults who are unable to make decisions for themselves or unable to tell someone when they are frightened of being harmed or are being harmed are particularly vulnerable and we need to make sure that everyone is able to speak up on their behalf.

## What is abuse?

Any action, deliberate or unintentional, or a failure to take action or provide care that results in harm to the adult (this is called neglect). There are many different types of abuse; more details about abuse can be found on the Safeguarding Web site (<https://barnsleycouncil-test.azurewebsites.net/services/children-families-and-education/safeguarding-families-in-barnsley/>)

## When can abuse or harm happen?

When people deliberately take actions that they know will hurt an adult e.g hitting or hurting someone, refusing to feed someone or give them their medications, calling them names or threatening them

Without people meaning to (unintentionally). This might happen when staff have not been trained to do something (e.g. use a hoist) or if family member fails to recognise that their relative needs medical support or needs help to keep them safe in the home

If an adult refuses care or services they need to keep them well (this is called Self Neglect)

## How do you recognise self-neglect?

Adults who self neglect may not wash/eat or clean their clothes, not keep medical appointments necessary to keep them physically well, allow workers into their home to provide support or care and/or not take medications prescribed to keep them well

In some cases the lack of self care can result in death. The cause of self neglect may be the use of illegal substances, mental ill health, personal choice, social isolation etc and may follow a traumatic or life changing event.

## Who may hurt or abuse adults?

Anyone can hurt or abuse adults; sadly the majority of abuse/harm experienced by adults is as a result of actions by family members, or people they know and trust. The abuse can happen anywhere – in the home, in the community, in day or residential care, in hospital or at college

# What is adult safeguarding?

The Care Act (2014) asks the Safeguarding Board and its partners to prevent and/or respond to harm/abuse, by working with the adult to agree what they would like us to do to stop the harm (these are called outcomes).

The Care Act asks us to use the following six principles to keep adults at the centre of all the work we do with them.

## Principle one - Empowerment

People being supported and encouraged to make their own decisions and informed consent

I am asked what I want to happen (my outcomes) as part of the safeguarding journey and these directly shape what happens.

## Principle two - Prevention

It is better to take action before harm occurs

I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help.

## Principle three - Proportionality

The response by external agencies is directly linked to the risks and the wishes of the person

I am sure that workers involved with me will keep my views at the centre of all their actions and that I will only see them when it is needed

## Principle four - Protection

Support and representation for those in greatest need, who may not be able to protect themselves

I get help and support to report abuse and neglect. I get help so that I am able to take part in the safeguarding process - as much or little as I want

## Principle five - Partnership

Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse

I have control over what personal and sensitive information is shared and if I can't make these decisions that this information will only be shared in my best interests and to get the best results for me

## Principle six - Accountability

We are accountable to the adults we help to stay safe and to other agencies working with the adult.

I understand the role of everyone involved in my life and so do they

Safeguarding is everyone's business and all of us can help keep adults safe by looking out for our neighbours and family members. Workers and volunteers can keep adults safe by talking to them if they are worried about their safety and if necessary sharing their concerns with the police, adult social care

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## Case Study: How we work in partnership to keep adults safe

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The Board encourages its members and local services to work together to spot those at risk of abuse or neglect and take action to protect adults who might be at risk of harm. This may mean working together to make sure that all services have the right policies, guidance and training in place for their staff to follow or sharing information and helping each other to put things right when they are not as good as they could be. This is a regular feature of the work that takes place.

The Care Quality Commission (CQC) asked Barnsley Clinical Commissioning Group (CCG) and Barnsley Metropolitan Borough Council (BMBC) to help them with an inspection at a local care home as they were unhappy with some of the things they had seen there. These included how clean the home looked and smelled, the way that medicines were stored and given, how people's care was planned and the amount of activities that were available for the people living in the home. The CQC were happy that staff working in the home did care and were kind to the people who lived there.

Specialist staff from the CCG and BMBC went to visit the care home with CQC and found that the home was working hard to improve things but that they were in need of some extra help to make all the improvements needed. An action plan was agreed between the home and BMBC, CCG and CQC to make things better and to make sure that the people living in the home were kept safe. This included looking at people's care plans and giving advice about how the home could make these match exactly what the person needed, helping the home to plan how to improve the furniture and decoration to make the home look and smell clean and to help prevent people from getting infections. Support was also given to staff about best management of medicines.

The home worked hard to improve things. The CCG and BMBC staff visited the home regularly to make sure that the home was completing the actions agreed. Things are now much better, the home looks and smells clean, the care plans are up to date, there is an activity coordinator to make sure that people living in the home have plenty to do during the day and the way that care home staff look after people's medicines has improved.

# Barnsley Safeguarding Adults Board

## structure, vision and achievements

**The Board's vision is that every adult - irrespective of age, race, gender, culture, religion, disability or sexual orientation - has a right to live a life free from abuse, neglect, exploitation and discrimination.**

Residents of Barnsley are entitled to a strong commitment from BSAB and its partner agencies to ensure that they are safeguarded. BSAB will do everything possible to maintain a robust and effective inter-agency safeguarding response directed at safeguarding and promoting the welfare of adults at risk in Barnsley.

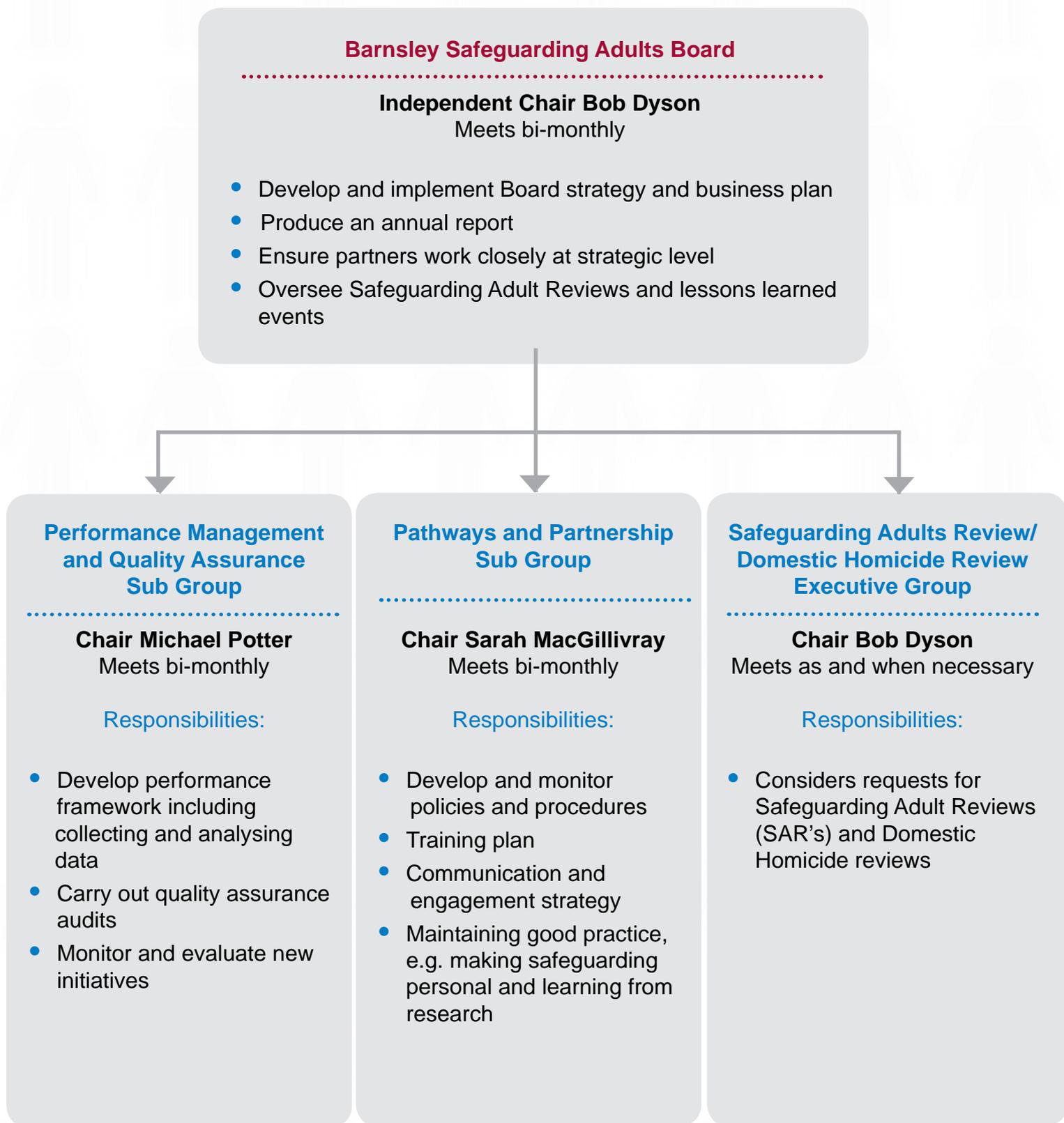
### The Board's strategic priorities are as follows:

- Making Safeguarding Personal and supporting the adult at risk to achieve the outcomes they want.
- Preventing abuse and neglect from taking place and supporting people to feel safer.
- Making sure safeguarding works effectively.
- Making sure that all children, at risk, who transition into adult services, are protected from further abuse and neglect.
- Making sure the Safeguarding Adults Board provides effective leadership and strategic direction for safeguarding in Barnsley.

### How are we going to deliver these priorities?

- Keep the structure and membership of the Board and its sub groups under review to maximise our effectiveness
- Examine our current funding to establish if our resources support delivery of the priorities
- Maximise our learning opportunities locally and regionally by working with partners and Boards across Yorkshire and Humberside. This will include developing a culture of constructive challenge of all Board members and developing our skills and knowledge by creating and attending local and regional learning events.
- The Board will promote an environment that encourages examination of examples of good practice and evaluation of cases, when things have not gone as well as we would have liked or we believe we can improve practice.
- Managing risks. The Board keeps a risk management framework that measures and reports threats and risks to the delivery of its key priorities. This will be reviewed by the Board regularly. A dashboard of local needs and issues will be produced to support us to take early action to prevent harm and abuse. We will continue to learn from case audits and support the development of staff to equip them to respond to safeguarding concerns in a person centred way
- Maintaining the Safeguarding Adults Web Site. To update the public with information and updates on what has been achieved via our news page.
- Developing and maintaining effective partnerships and information sharing agreements. The Board can only make some things happen by working in partnership with other Boards and committees. The Board will draw up a transparent framework of how we will work with other Boards to keep adults safe. This will include reviewing of our terms of reference, if necessary.

# Barnsley Safeguarding Adults Board Structure



# Views of the Lay Member

**The Lay member is a member of the public who is keen to contribute to the work of the Safeguarding Board. Lay members are often a member of other groups and our current lay member is an unpaid carer for a relative and a member of the Barnsley Carers' Group.**

Lay members don't receive payment for their time, but their travel costs are covered. Going forward in 2017/18, we aim to create a safeguarding customer forum to support the Board to be aware of the range of issues and challenges faced by adults in Barnsley

## From a Lay member perspective this has been a positive year and the highlights are:

- The first Safeguarding Awareness week held in July 2016
- The Board's agreement to fund the development of a new customer forum in 2017.
- The Board's commitment to design and promote new publicity materials
- The production of guidance to help staff work with adults who have been harmed or abused in a person centred way

## Challenges for the Board in the coming year:

- Making sure that the customer forum is fully represented in all the activities of the Board and its sub groups
- Obtaining honest feedback from adults who have been safeguarded to allow the Board to develop additional training, policies and guidance to assist all staff to deliver person centred safeguarding

## Work plan for 2017/18:

- Creation of a customer forum with its own terms of reference and work plan
- Working with other customer forums in South Yorkshire to share learning and best practice.



# What have we achieved?

In April 2017 we set ourselves an ambitious plan which we have updated to show our progress

## What we set out to do / by when

## What we have achieved

|   |  |
|---|--|
| Devise new data collection methods and user surveys to monitor 'Making Safeguarding Personal'. (March 2017).  | Significant improvements have been seen in practice; however the data collection methods still require improvement. This will continue to be an action for the Board in 2017/18  |
| Carry out regular file audits, single and multi-agency to quality assure frontline practice (March 2016).   | Regular file audits have taken place and a rolling programme is in place for 2017/18. Briefings on the key learning have been provided to Board members  |
| Review and refresh our approach to 'Making Safeguarding Personal, putting the adult at the centre of safeguarding. (June 2016)  | Operational guidance was produced and signed off for all workers and cascaded to all organisations   |
| Audit how partner organisations prevent abuse and deal with low level concerns (September 2016)   | Audits have been completed and work has commenced regionally to improve the response of organisations who work across South Yorkshire and/or Yorkshire and Humber. This work will continue into 2017/18  |
| Develop framework and policies for people in positions of trust who pose a risk (December 2016)   | We know what our partners are doing and have commenced work to establish what other organisations do to manage workers or volunteers who pose a risk to adults. A policy will be developed and signed off in 2017/18                                   |
| Update the communications strategy and develop new ways of engaging with stakeholders and communities. (September 2016)   | A communication strategy is in place, it is reviewed every two months. The Board committed some funding to support this work. The new safeguarding web site was produced.  |
| Work with the other three local councils to ensure South Yorkshire Safeguarding Procedures are effective and up-to-date and develop local guidance for Barnsley ( March 2017)   | Local guidance has been produced and positively received. The South Yorkshire Safeguarding Procedures have been launched to test in practice. They will be reviewed by the four South Yorkshire authorities in 2017/18 and if necessary changes agreed |
| Review use of thresholds to screen concerns and decide what needs a safeguarding enquiry (September 2017)   | Decision Support Guidance has been produced to support staff to respond proportionately to safeguarding concerns. The impact on safeguarding practice will be reviewed in 2017/18  |
| Address gaps in our performance reporting so that the Board has a good understanding of how well people are being safeguarded and can take action where necessary. (March 2017) | Work has started on a multi agency, person centred, performance dashboard. This will be completed in 2017/18   |

## What we set out to do / by when

## What we have achieved

|   |  |
|---|--|
| Carry out a training needs analysis and develop safeguarding training plan, so that partners have a competent workforce (September 2016)              | Training needs analysis completed and some training has been identified to meet these needs. Additional work will take place in 2017/18 to address outstanding training needs                              |
| Consider how to strengthen the delivery of and access to safeguarding adults training. (September 2016)   | Funding for a safeguarding adults multi agency trainer has not been identified. Use of the multi agency children's trainer and regional resources have addressed some of the needs identified              |
| Monitor child protection incidence for young people in transition, to ensure they are protected while moving into adulthood (September 2016)          | An audit of Child Protection cases involving 17 year olds has been completed. Joint work with the Children's Board has commenced to identify the need for additional policies, guidance and training       |
| Partner organisations to carry out self assessment on their safeguarding work, with The Board chair holding check and challenge events (October 2016) | All Board partners completed the self assessment and met with the Chair of the Board and Board Manager to identify any areas for development or good practice. This self assessment will continue annually |
| Agree new safeguarding adult review protocol and develop methods for carrying out learning (September 2016)   | Joint protocol written and approved. Learning exercises have been held and action plans produced. These will continue as necessary in 2017/18  |
| Publish annual report for 2015/16 year (July 2016)  | Completed – see web site for 2015/16 report  |
| Develop and launch SAB website as resource for partners, professionals and the public (July 2016)   | Web site went live in May 2017.  |
| Review budget and how much statutory partners contribute to pay for the Boards work (November 2016)   | Budget reviewed and some additional contributions have been agreed. This will continue to be reviewed in 2017/18   |



# Sub Group and Partner activity to deliver our priorities

## Priority one

### **Making Safeguarding Personal (MSP) and supporting the adult at risk to achieve the outcomes they want.**

Significant progress has been made this year to support workers, volunteers and organisations to “put the adult” at the centre of all the work we do to help keep them safe. The six principles of the Care Act can be seen demonstrated in the summaries shown below from the sub groups and the Board member organisations. The Board will continue to identify and implement Making Safeguarding Personal to empower all Barnsley residents to stay safe or stop harm in a timely way. Operational Guidance has been developed, to support workers and volunteers to work with adults in a person centred way, this may include supporting the adults to stay in situations that are not safe.

#### **Pathways and Partnerships have:**

Committed to include Making Safeguarding Personal (MSP) on every meeting agenda; MSP now forms a “golden thread” running through all newly developed policies and guidance, such as the new Operational Guidance which was developed and released in 2017. The guidance reinforces the need to keep the adult at the centre of all safeguarding activity by listening to them, agreeing a set of outcomes they believe will help keep them safe and reduce the risk of future harm.

Included in its work plan is a commitment to develop an “aide memoire” to help managers deliver high quality supervision that equips workers to deliver MSP focussed safeguarding practice.

#### **Performance Management and Quality Assurance have:**

Supported Barnsley Council (Adult Social Care) and South West Yorkshire Partnership Foundation Trust (Mental Health) to start developing Care Act and Making Safeguarding Personal compliant recording systems, which will start to deliver data in 2017/2018.

Included MSP questions in our audit tools to test how well workers and organisations are working to the principles of MSP, results of these audits are shared with the Board on a regular basis.

Our Partners have demonstrated their commitment to keeping adults safe and providing person centred responses throughout the year, some examples are shown below. (Additional examples are included on our web site)

Making Safeguarding Personal and the Care Act, asks all Boards and their partners to pro-actively respond to risks to prevent harm, when possible and to work with the adult to agree a plan to stop harm and abuse in an empowering way to reduce the risks of further abuse and harm.

#### **Our partners have demonstrated this throughout the year, examples include:**

- Berneslai Homes’ scheme managers’ work with tenants on a pro-active basis to reduce the risk of harm and this reduces the need for a more formal response.
- Barnsley Council has established, in collaboration with South Yorkshire police, a Safer Neighbourhood Service; the service will work with local communities to identify adults and families who may be at risk of harm and to provide an early intervention service. This is a new service and the impact of this will be included in future reports.
- Mental Health (SWYPFT) has a Safeguarding lead nurse for Barnsley who offers advice and support to workers on an individual and a team basis.

# Priority Two

## Preventing abuse and neglect from taking place and supporting people to feel safer.

The Board, its partners and other agencies in Barnsley work hard to deliver safe high quality services that prevent harm and abuse to adults, who may struggle to keep themselves safe.

### We do this by:

- Providing education and training to workers and volunteers
- Providing information and guidance to workers and the public
- Making sure that adults have information about support services that might help prevent them from harm and abuse (e.g. scam mails/bogus callers etc.)
- Working with care providers to help them deliver high quality services that keep adults safe and well.

### We have looked at:

- What sort of harm/abuse adults in Barnsley have experienced
- Where the alleged harm took place
- What worked to keep them safe

*Sadly, in spite of our best efforts, we are not able to keep all adults safe and we continue to work to identify ways we can do more to prevent harm and abuse.*

### What other actions we could take to prevent harm and abuse in the coming year:

This information will assist us to prioritise our efforts and resources in the coming year and to develop partnerships when the actions of the Safeguarding Board will not be enough to keep adults safe.

Examples of this include Mate, Hate Crime and Domestic Abuse, which are addressed by the Safer Partnership Board, Adults who have care and support needs may be more vulnerable to becoming a victim of these crimes, we share information between Boards to prevent harm.

We have taken joint action to help care providers, to improve the quality of care to the most vulnerable adults in Barnsley. The Pathways and Partnerships sub group work in tandem with the Performance Management and Quality Assurance, sub group, to identify risks and take action to address these.

The Board has supported and contributed to a review of the effectiveness of the MARAC, (Multi Agency Risk Assessment Conferences) who develop risk plans to protect adults who are experiencing Domestic Abuse, this will support the development of guidance for MARAC chairs and an audit programme to evaluate the impact in 2017/2018.

### Pathways and Partnership Sub Group

Approved and launched a multi-agency self-neglect policy and procedure to help workers to address the risks faced by adults who self neglect. A number of these adults also hoard, it was agreed that a policy would help workers to address the risks to the adult and people around them

Members have actively contributed to the review, development and dissemination of a number of important policy and guidance documents relating to adult safeguarding such as the Yorkshire and Humber Persons in Positions of Trust Policy and the recent refresh of the Barnsley Covert Administration of Medicines in Care Homes Policy.

Included in their action plan lessons from two multi agency learning events that were held to examine the deaths of two adults to identify any learning and improvements to practice.

Led on the creation of a new Safeguarding web site, this provides easy access to information for the public, workers and volunteers about safeguarding adults – including what abuse is, how to recognise it and how to report it/stop it. The web also makes public the work of the Board and its sub groups

*PMQA have overseen case file audit to make sure that we did make adults feel safer Included actions from the two lessons learnt events into their work plan.*

## Barnsley Safeguarding Adults Board

Held their first joint Safeguarding Awareness week with the Barnsley Safeguarding Children's Board in July 2016; The week included training for staff and volunteers, education and advice for the public with the aim to support adults, children and families to keep themselves safe. A larger scale Safeguarding Awareness week will be held in 2017/18, with events being held across the Borough.

### Our Board partners have embedded the need to keep adults safe in their daily practice:

#### Barneslai Homes have:

- Completed over 3,800 visits as part of their vulnerability strategy – “Something doesn't look right”, which lead to over 1,700 supportive interventions, some of these interventions led to a safeguarding concern being shared with BMBC Adult Social Care.
- Employed a number of Mental Health Housing Support workers to work with tenants with mental ill health issues. The aim of the posts is to increase the chances of the person keeping their tenancy and to intervene at an early stage to prevent or respond to abuse.

#### Northern College have:

- Maintained their commitment to employ Safeguarding Leads within the college and they have delivered regular safeguarding sessions for staff and students and explored how they will prevent students who might be at risk of radicalisation.

#### NHS England have:

- Launched “React to Red”, a competency based training package for care home staff to prevent pressure ulcers. Since its launch in 2016 a high number of care homes, domiciliary care providers etc have expressed interest in it. NHS England will continue to encourage adoption and use in 2017/18

#### South Yorkshire Police have:

- Established their Safeguarding Adults Team at Wombwell Police Station, the officers in the team are highly skilled and deal with the most serious and complex abuse cases, working closely with other Barnsley partners to deliver high quality responses.
- Provided training to the majority of their officers in the new Safer Neighbourhood Service.

#### South Yorkshire Fire and Rescue have:

- Introduced a “Safe and Well Check”, in addition to checking an adults home for fire safety they will also give advice or signpost adults to services to prevent falls, crime and identify concerns about the adult's sight.
- Introduced High Risk Coordinators who manage high risk fire cases linked to self neglect or safeguarding

#### Barnsley Council have:

- Agreed four new contracts for services to deliver support for adults who are homeless, who need help with substance misuse or need help to reduce or remove the risks of domestic abuse. All of the contracts include a requirement to demonstrate an ability to work to keep adults safe and to report safeguarding concerns.
- Created a new steering group to refresh and extend the Barnsley Safe Places scheme.
- Supported their Trading standards colleagues to engage in a national scheme to highlight the risks of “scam mail” and bogus callers.

## Case Study: Early intervention by Barnsley College and social care resolved family issues without the need for formal safeguarding

A 23 year old College student with a learning disability disclosed to a member of staff that his Dad had been “cross” with him when they were at home and he said his Dad had grabbed his arm and hit him. Dad has learning difficulties and the family is supported by a social worker. College staff listened to the adult who was keen to stay at home but wanted help to prevent his Dad causing him any further harm. The college staff worked with the family social worker to agree a plan to keep the student safe and meet any support needs for Dad. Dad and son agreed to the mediation offered by the social worker and college and this was successful. Dad and son continue to live together happily. The student reports that he feels happy and safe at home

# Priority Three

## Making Sure that Safeguarding Works Effectively

The Board receives reports at each meeting from both sub groups, including copies of their work plans, which show how well they are doing. The chairs of the two sub groups bring a report of any issues they would like help to complete or to identify that this action may not be possible to deliver.

Pathways and Partnership have identified that we are not able to deliver the volume of level three training to equip staff to be involved in safeguarding enquiries and to oversee the quality of level one and two training delivered within partners agencies. They recommended that this could be addressed by the creation of a multi agency trainer post (in common with Safeguarding Children), however a lack of finances has prevented this and alternative approaches have been agreed to address some of the risks, including the use of multi agency learning groups to review cases. This will continue to be reviewed and addressed in the coming year.

Annually all partners are asked to complete a self assessment to identify areas of good practice and areas of risk or development. In the last year, meetings were held with representatives from each of the Board partners and the Independent Chair and

Board Manager to discuss their self assessment and identify any areas that would need to be addressed by the Board. The meetings offered an opportunity to identify any growth areas for individual partners and good practice that it would be beneficial to share with other Board members.

Feedback from front line staff has demonstrated that adults are feeling more confident in telling us what they want from safeguarding and what help they want in staying safe. This is essential to support us all to keep adults safe in a way that empowers and enables them to take control of their lives.

The Board and the Sub group have committed to review the South Yorkshire Safeguarding Adults procedures and this work will continue into 2017/18 with our South Yorkshire Safeguarding neighbours (Doncaster, Rotherham and Sheffield). Locally operational guidance has been produced to demonstrate how we will work with adults and in a multi agency way to keep adults safe. The guidance is included on the Safeguarding Adults Web Site and training was delivered to a wide range of organisations, including advocacy services, care homes, colleges etc.

### Pathways and Partnerships have:

- Completed a training needs analysis and business case to the Board, to meet the training needs of staff who are required to complete part or all of safeguarding enquiries. (Level three training)
- Attended a wide range of regional working together events and/or received feedback from them to keep the group updated on best practice
- Received presentations from Trading Standards on scams and rogue traders, South Yorkshire Fire and Rescue, who described their Home Safety and Fire safety checks and the Prevent Coordinator who helped us to assess our ability to stop radicalisation of vulnerable adults.
- Produced and launched a comprehensive set of operational guidance, supported by free training sessions, which were attended by over 150 staff. The guidance will be reviewed in July 17 to confirm that they are effective. Staff feedback included ***“they help me to better understand how some decisions are made, particularly some to exit safeguarding”*** and ***“I am now much clearer about what I need to do when I am asked to do a S42 enquiry and why I have been asked to do it.”***

### Performance Management and Quality Assurance (PMQA) have:

- Completed a number of case file audits to make sure that practice is in line with our policies and expectations.
- In partnership with BMBC Contract and Compliance department, provided the Board with information about the quality of care homes in Barnsley.
- Completed an audit of our Board partners' ability to respond to allegations about People in Positions of Trust. This showed that robust processes were in place to reduce the risk of “unsuitable” workers who pose a risk to vulnerable adults being able to move from one job to another.

Board Partners have demonstrated their commitment to making sure that they deliver effective safeguarding within their organisations by appointing named staff for Safeguarding who provide advice and support to staff employed or commissioned by them. A number of these leads hold internal safeguarding adults meetings to share information and learning and to develop practice. South Yorkshire Fire and Rescue have an internal Safeguarding Executive Board and Reference subgroup to strengthen governance by looking at how we work and challenge each other to learn and improve internally and in how we work with other agencies to keep adults safe.

Board partners are committed to commissioning safe services and they receive regular information from their commissioned services to reassure them that adults who are provided with care are kept safe; this information is shared with a range of forums e.g. Barnsley Clinical Commissioning Group share information with the Quality and Patient Safety Committee.

NHS England regularly review all commissioned health organisations (e.g. Hospitals, GP surgeries etc.) and make sure that they are working to safeguard adults by defining and leading safeguarding practice via documents such as the Safeguarding Vulnerable People Accountability and Assurance Framework.

Provision of high quality education and training is essential if staff are confident to deliver high quality safeguarding support to adults in Barnsley. A range of in-house, multi agency and regional events were held in 2016/17 to meet the wide range of needs of staff

Barnsley Council is a key partner in the design and delivery of the regional “Working Together” programme which delivers a two day safeguarding course (four times a year) and up to four conferences a year. In 2016/17 these have included modern slavery, hate crime, working with the Disclosure and Barring service etc.

In 2017/18 the NHS England document detailing competencies required by Health staff will come into force. (The Safeguarding Adults: Roles and Competencies for healthcare staff – intercollegiate document.) South Yorkshire Fire and Rescue have an established a training programme for all frontline staff, including volunteers, to improve knowledge and confidence to respond to adults who may need safeguarding; including adults experiencing domestic abuse and, modern slavery.

Barnsley Council workforce development support the independent sectors (Care Homes, Home Care, voluntary and charitable organisations) by delivering multi agency safeguarding courses and providing access to National Vocational Qualifications. Independent sector forums are held quarterly and safeguarding adults is a regular topic of discussion. PMQA have agreed with the BMBC contracts department a set of data to each Board meeting about the quality of Care Homes in Barnsley. This will be extended to Home Care providers in 2017/18.

Barnsley Hospital delivered level one training to 92% of its staff and level two training to 87% of staff in 2016/2017.

SWYPFT staff in Barnsley has a training target for level one and two training of 80%. In 2016/17 91.76% attended level one training and 88.98% completed level two training \*.

\*- (Level one training is provided for staff who have no patient contact, level two is provided for staff with patient contact.)



Many of the organisations with safeguarding leads provide advice and support to staff and some screen safeguarding concerns to improve our person centered focus; , Barnsley Hospital have a team of three nurses who support staff to respond proportionately to harm and abuse. In 2016/17 the hospital safeguarding team screened 471 concerns and they shared 64 of these with Adult Social Care.

NHS England have updated and circulated the Safeguarding Adults pocket guide, which is very popular with health professionals, an App has also been released for staff who prefer to view via their mobile phones or laptops.

**Many of our partners are inspected by the Care Quality Commission ( CQC), SWYFPT were inspected in 2016/17 and CQC commented that:**

“The trust had robust governance arrangements in place to safeguard adults and children. Staff had good knowledge of how to identify a safeguarding concern and the procedures to follow. At this inspection, we reviewed the trust’s approach to safeguarding to assure ourselves that safeguarding remained one of the trust’s highest priorities and that governance approaches continued to be robust. We also reviewed the trust’s on-going actions in relation to the Saville report, and the trust’s whole family approach to the ‘think family’ agenda’

The Safeguarding Board recognise the value of a Board Manager to coordinate its activities and to support the development of their strategic agenda, despite financial pressures this post was recruited to after the departure of the last permanent Board manager.

South Yorkshire Police have a regional safeguarding hub that coordinates all the Safeguarding Adults Reviews and the Domestic Homicide Reviews. The Hub also works with the South Yorkshire Board Managers to agree policies, performance measures and to address any issues relating to practice

NHS England have developed a Safeguarding Quality Assurance Tool for use with the Clinical Commissioning Groups in the North of England; the Designated Nurses completed a review of each regions action plans to identify key themes and trends with the plan to identify common areas of required support.



# Priority Four

## Making sure that all children, at risk, who transition into adult services are protected from further abuse and neglect

The Board is aware that the thresholds for adult services are not the same as children's services, despite this the Board is committed to make sure that the most vulnerable young people are supported into adulthood and empowered to reduce the risk of further harm and abuse.

The Board manager has joined the Children with Complex Needs and Disabilities sub group to support joint work. Children with disabilities are considered as a "Child in Need" in line with the 1989 Children's Act and is entitled to an assessment. The number of children with disabilities who have experienced abuse is small, but it is essential that any safeguarding risks

are fully addressed as they reach adulthood. A small audit of young people on Child Protection plans aged 17 plus was completed to provide baseline data for both the Adults and Children's Boards. This will be repeated in 2017/18 to inform the work of the Boards and Social Care services.

We hope to extend membership of the new Safeguarding Forum in 2017/2018 to include young people to provide direct feedback on their experiences and examine the impact for the way we support them in the future.

### Barnsley Safeguarding Adults Board have:

- In partnership with the Safeguarding Children's Board identified shared priorities and actions to support the safe transition of young adults who need safeguarding beyond the age of 18. Shared lessons from Serious Case Reviews, Safeguarding Adults Reviews and lessons learnt across the Boards and sub groups.

### Pathways and Partnerships have:

- Agreed with the Children and Complex Needs Sub group of the Barnsley Safeguarding Board a number of actions that will be completed in 2017/18.

### Performance Management and Quality Assurance have:

- Agreed with the Children's Safeguarding Adults Board sub groups that they will receive data from their audits completed in 2016/17 to identify the numbers and vulnerabilities of young people in transitions. This work will continue in 2017/2018 to inform their work plans and audit programme.



Our Health Partners have named nurses and/or GPs for both adults and Children and they provide a safe transition for young people who require health support into adulthood.

The Colleges regularly work with young adults who require safeguarding support beyond eighteen, through the education and support provided they aim to equip young adults to protect themselves from harm and abuse once they leave the support of college.

# Priority Five

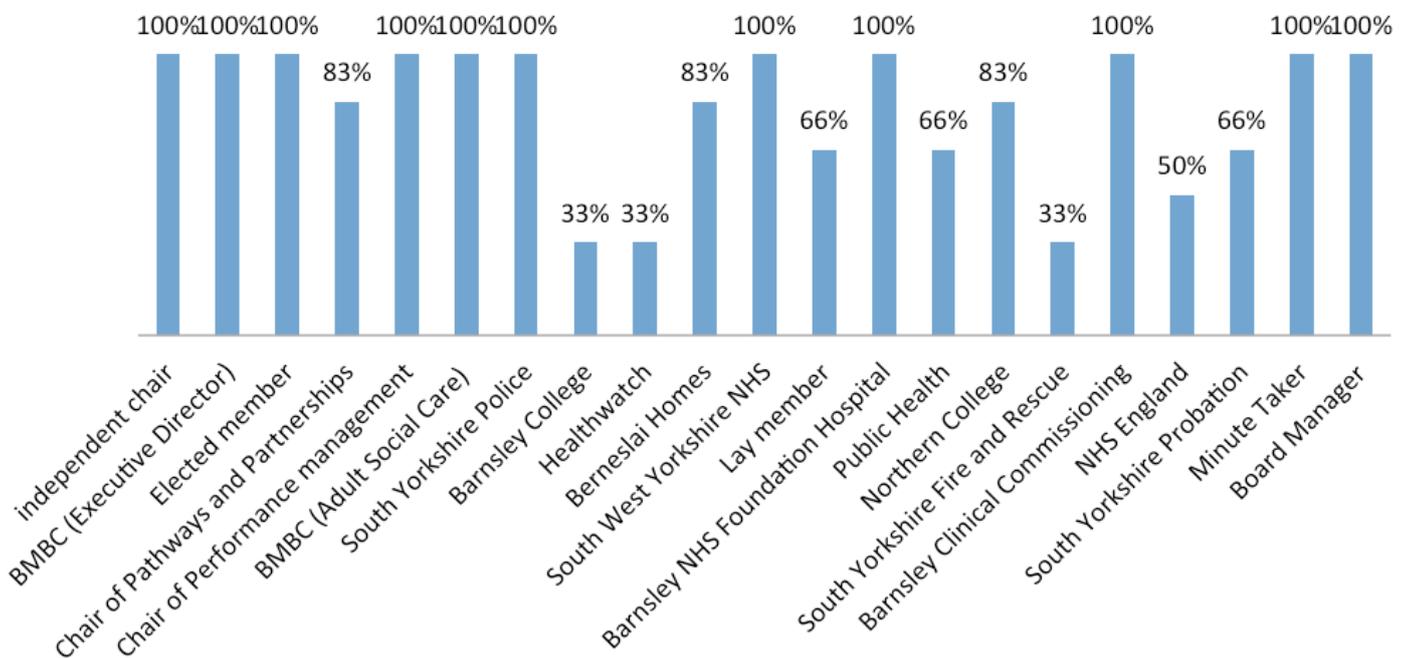
## Making sure the Safeguarding Adults Board provides effective leadership and strategic direction for Safeguarding in Barnsley

The Board is chaired by an Independent Chair (Bob Dyson) who is able to support Board members to work together to deliver the shared vision and objectives. This includes active monitoring of attendance. Our statutory partners (Barnsley Council, South Yorkshire Police and the Clinical Commissioning) have attended 100% of the meetings.

We are delighted that our non statutory partners have demonstrated their ongoing commitment to the Board by high levels of attendance, South Yorkshire Fire and Rescue are unable to attend all meetings due to their requirement to attend both Adult and Children’s Board in four Local Authority areas).

### Commitment to the Board

#### Attendance at Board meetings



The Board has worked hard to strengthen relationships between the Board partners and key individuals to increase our ability to challenge each other to deliver our agreed plans.. The Chair and Board manager require all Board members to complete an annual self assessment to provide assurance that we are all working to keep adults safe by preventing harm and abuse. The results from these audits inform the development of our strategic plans.

*The Board agreed to provide funding to support the development of a new Safeguarding Forum, run by and for members of the public with an interest in keeping adults safe and influencing the work of the Board.*

**The Board has a number of members, who sit on other Boards, and they share responsibility to keep Adults safe.**

#### These include the:

- Health and Wellbeing Board
- Barnsley Safer Partnership Board
- Safeguarding Children’s Board

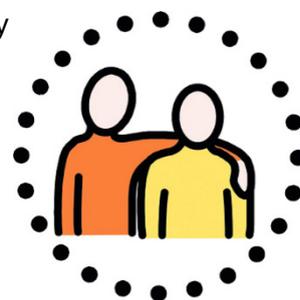
The Safeguarding Adults Board has endorsed the creation of “map” of the work of all the Boards working to keep adults and children safe to support effective joint work on common issues, these include Domestic Abuse, Hate and Mate Crime, etc.

The Board's sub groups have supported the Board to deliver this priority by overseeing the development of a Multi-agency communication and engagement plan that is discussed at each sub group meeting. The communication plan increased the use of social media to provide information to adults to assist them to maintain their personal safety. The sub groups led on the joint review (with Safer Partnership colleagues) of the Domestic Homicide Review and Safeguarding Adults Review guidance, (available on the Safeguarding web site).

The Pathways and Partnerships and the Performance Management and Quality Assurance (PMQA) sub groups have updated their terms of reference to reflect the changes in legislation, local and national guidance and the priorities of the Board. These will be reviewed annually. To provide the Board with assurance that all its partners are working in line with the six Care Act principles and MSP, they are supporting PMQA to develop a multi agency dashboard. This dashboard will be included in the 2017/18 annual report. The Board demonstrated its commitment to embed Making Safeguarding Personal, which puts the adult, who has been harmed, at the centre of our safeguarding response by holding a development event for all Board Partners. Learning from this will be included in our strategic plan for the coming year.

In recognition of the importance of the Barnsley Safe Places scheme, governance arrangements were established to the Barnsley Safer Partnership Board. Additionally it was agreed that the Safeguarding Adults Board would receive information about how the scheme is helping to keep adults in Barnsley safe.

The Safe Places scheme provides a network of businesses that have trained their staff to feel confident to support adults who call in when they need help when they are frightened or lost when out and about in Barnsley. All the businesses who have signed up to the scheme display a sticker making them easily identified by the members of the scheme. The Board Manager contributes to the work of the multi-agency steering group.



# Safeguarding Data

## Keeping adults safe

The main aim of Safeguarding is to keep or help adults feel safe. The tables below show figures from 2015/16 with regional comparisons and figures for 2016/17 (comparator data is not available until autumn 2017)

### The proportion of people who uses services who feel safe

| Year    | Barnsley | Yorkshire & Humber | Comparator Group <sup>i</sup> | National |
|---------|----------|--------------------|-------------------------------|----------|
| 2015/16 | 73.3%    | 69.9%              | 69.1%                         | 69.2%    |
| 2016/17 | 76%      |                    |                               |          |

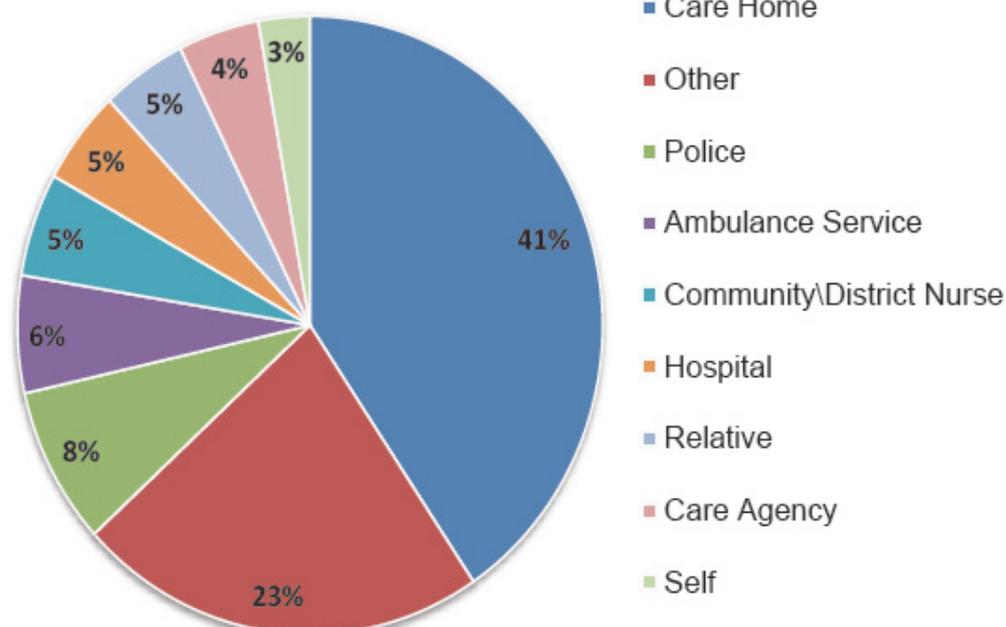
### The proportion of people who say those services have made them feel safe and secure

| Year    | Barnsley | Yorkshire & Humber | Comparator Group | National |
|---------|----------|--------------------|------------------|----------|
| 2015/16 | 95.2%    | 85.9%              | 84.6%            | 85.4%    |
| 2016/17 | 95%      |                    |                  |          |

The charts above show that adults in Barnsley feel much safer than other Local Authority areas of a similar size (regional and national comparators), this would suggest that the contributions by the Board partners to prevent abuse and harm and to respond to abuse have been successful in keeping adults safe.

### Who is telling us they are worried about the safety of Barnsley adults?

Source of Safeguarding Concerns



Barnsley Adult Social Care received over 1.400 concerns from the organisations shown above. The CQC asks Care Homes to share all their safeguarding concerns with Adult Social Care, even if the adult was not harmed, a lot of these concerns are closed at an early stage following a conversation with or a visit to the care home. The number of concerns received from relatives and self referrals is evidence that the public know about safeguarding and know how to report their concerns. This is essential as many adults do not receive services and will be reliant on friends/ neighbours to “look out for them”. We hope to see this number increase in future years by increasing the ways the public can share their concerns, this will include a text service and a web based form, in addition to email and phone calls.

When we receive a safeguarding concern we make a decision about what action is needed.

### This includes:

- Taking no action either because the adult was not harmed or the adult does not want any action taking and no other adults are at risk
- Providing or reviewing a care package or signposting to other support – e.g. asking domestic abuse service to help the adult
- Starting a safeguarding enquiry based on what the adult has told us they want to happen (these are called outcomes), once we have agreed these with the adult we call this a section 42 enquiry

***In 2016/17 we started 386 section 42 enquiries; this is in line with other Local Authorities of similar size.***

## Who did we safeguard via a section 42 enquiry?

### Age and Ethnicity

|                          | 2016/17 - Number / Percentage | Population / Percentage |
|--------------------------|-------------------------------|-------------------------|
| 18-64 year old           | 136 (35.2%)                   | 144,824 (76%)*          |
| 65+ year old             | 250 (64.8%)                   | 44,811 (24%)*           |
| Male (18+)               | 164 (42.4%)                   | 92,749 (49%)*           |
| Female (18+)             | 222 (57.5%)                   | 96,886 (51%)*           |
| White (18+)              | 351 (90.9%)                   | 179,132 (98.1%)**       |
| Other Ethnic Group (18+) | 8 (2.1%)                      | 3,399 (1.9%)**          |
| Not stated               | 24 (7.0%)                     | N/A                     |

\*2015 Population Estimates

\*\*2011 Census

The majority of the adults, who needed help to stay safe in Barnsley, were women over the age of 65; however more men over 65 were referred to safeguarding in 2016/17 than in 2015/16 from 38% to 42.4%). National data from the Department of Health shows that adults over 65 are most commonly referred into safeguarding. This is, in part, due to the large number of adults over 65 who are in receipt of care, in their own homes or in care settings, who are protected by the actions of staff who identify risks to their safety, in addition to their increased vulnerabilities (physical and mental health).

Barnsley has a mainly white population, and this is reflected in the number of safeguarding concerns; however adults from Ethnic Minority groups are safeguarded appropriately, shown by the number of referrals linked to the population percentages.

## Care and support needs

|                                 | Number of adults who need safeguarding support | Adult Social Care Clients |
|---------------------------------|--|---------------------------|
| Physical Support                | 147 (38.0%)                                    | 1939 (61.0%)              |
| No Support Reason               | 118 (30.6%)                                    | N/A                       |
| Support with Memory & Cognition | 54 (14.0%)                                     | 398 (12.5%)               |
| Learning Disability Support     | 48 (12.4%)                                     | 591 (18.6%)               |
| Mental Health Support           | 13 (3.4%)                                      | 161 (5.1%)                |
| Sensory Support                 | 1 (0.3%)                                       | 22 (0.7%)                 |

Adults can be safeguarded even if they don't receive care from Adult Social Care; this is reflected in 30% cases with no recorded support reason. The high numbers of adults with learning disabilities and memory problems highlight the vulnerability of these groups, but reassuringly suggest that we identify harm and take action to stop it. We need to consider if we need to increase the information we provide to the public to protect all adults who are at risk of abuse.

## What setting is the alleged abuse/concerns happening in?

| Where the adult is living                       | Who has allegedly hurt the adult? |                           |                               | Total       |
|---|-----------------------------------|---------------------------|-------------------------------|-------------|
|   | Service Provider                  | People known to the adult | People not known to the adult |             |
| Care Home - Residential                         | 105                               | 42                        | 45                            | 192 (52.9%) |
| Own Home  | 15                                | 46                        | 30                            | 91 (25.1%)  |
| Care Home - Nursing                             | 14                                | 14                        | 5                             | 33 (9.0%)   |
| In a community service                          | 11                                | 3                         | 3                             | 17 (4.7%)   |
| In the community (excluding community services) | 1                                 | 6                         | 6                             | 13 (3.6%)   |
| Other   | 0                                 | 4                         | 4                             | 8 (2.2%)    |
| Hospital - Acute                                | 1                                 | 2                         | 3                             | 6 (1.7%)    |
| Hospital - Mental Health                        | 0                                 | 2                         | 1                             | 3 (0.8%)    |
| Hospital - Community                            | 0                                 | 0                         | 0                             | 0 (0%)      |

The majority of safeguarding concerns reported to Adult Social Care are received from Care Homes, this is linked to their commitment to provide safe service and the requirement placed on them by CQC to report all issues, even if the adult is not harmed. Care Homes are often able to identify that other people may be harming people/relatives that live in care settings.

The majority of the abuse that adults experience in their own homes is from adults they know and trust, family, friends and neighbours; who make up 5% of the total figure. Harm by families is often unreported as adults are embarrassed or too scared to tell anyone about it and it happens in secret, unless the adults has someone they can trust to share with. This could include their doctor, social worker etc.

## Location of risk/harm

|                         | Own Home | Community Service | Care Home | Hospital | Other |
|-------------------------|----------|-------------------|-----------|----------|-------|
| <b>Barnsley</b>         | 25%      | 0%                | 50%       | 15%      | 11%   |
| <b>Y&amp;H Average</b>  | 39%      | 3%                | 42%       | 7%       | 8%    |
| <b>Comparator Group</b> | 41%      | 4%                | 41%       | 7%       | 7%    |
| <b>England</b>          | 43%      | 3%                | 36%       | 6%       | 11%   |

Barnsley has lower than average reports of abuse in people's own homes compared with other Local Authorities of similar size, (see table above showing data from the Department of Health Safeguarding Adults Collection 2015/2016. The 2016/17 data will not be available until the end of 2017). We cannot be sure that this means adults are safer in Barnsley, as we do have comparable levels of domestic abuse in the Borough. One of our challenges for the coming year will be to explore how we empower adults to tell us when families are hurting them.

## What sort of alleged abuse is reported in Barnsley

| Type of abuse                | Numbers in 2016/2017 |
|------------------------------|----------------------|
| Neglect and Acts of Omission | 190 (44.4%)          |
| Physical Abuse               | 99 (23.1%)           |
| Financial or Material Abuse  | 55 (12.9%)           |
| Psychological Abuse          | 41 (9.6%)            |
| Sexual Abuse                 | 25 (5.8%)            |
| Organisational Abuse         | 16 (3.7%)            |
| Discriminatory Abuse         | 2 (0.5%)             |

The majority of the neglect cases, reported to Adult Social Care, suggest that concern around perceived poor care from workers or services may have resulted in harm (110 cases); however, adults who are in receipt of paid care are more likely to be identified as at risk of, or experiencing harm than those who do not receive care services or other support. In 2016/17, Barnsley received reports that 41 adults were allegedly being neglected by family and friends.

The majority of the alleged financial abuse reported involved adults whose alleged abuser was a person known to them (20 cases), we received 7 referrals alleging that workers and/or services took money or goods from adults they provided care to.

The low number of discriminatory cases reported locally, regionally and nationally and raises questions

about how easy it is for adults to tell someone when they are being bullied or victims of hate or crime. Adults who are victims of discriminatory abuse may be forced out of their homes, have money taken off them on a weekly basis, be subjected to name calling or physical attacks on a regular basis. The number of hate crimes now reported locally and nationally has increased, following a sustained awareness campaign. In light of this we will be looking to scope out the issue in the coming year with support from the safeguarding customer forum.

Data from the Department of Health on the types of harm adults experienced in 2015/16 is shown below, this evidences that we have fewer reports of financial abuse than our comparators and the regional and national averages.

|                         | Physical Abuse | Psychological Abuse | Financial or Material Abuse | Neglect and Acts of Omission | Other Risk Types |
|-------------------------|----------------|---------------------|-----------------------------|------------------------------|------------------|
| <b>Barnsley</b>         | 17%            | 8%                  | 11%                         | 37%                          | 28%              |
| <b>Y&amp;H Average</b>  | 21%            | 16%                 | 18%                         | 35%                          | 11%              |
| <b>Comparator Group</b> | 25%            | 14%                 | 16%                         | 36%                          | 9%               |
| <b>England</b>          | 26%            | 15%                 | 16%                         | 34%                          | 9%               |

## Do adults feel safer as a result of safeguarding?

Safeguarding aims to help adults to stop the harm and reduce the risk of further harm, the following chart shows how well we did this. We ask the adult (or their advocate), where possible to tell us if they feel safer at the point we close the Section 42 Enquiry

|               |             |
|---------------|-------------|
| Risk Remained | <b>4.6%</b> |
| Risk Reduced  | 61.4%       |
| Risk Removed  | 34.0%       |

Adults have the right to make choices to remain in situations that may not be totally safe and many will make decisions to maintain relationships with people who harm them, rather than lose contact with them and risk feeling alone.

Safeguarding works with the adult, respecting their wishes and feelings to reduce the risk of harm to them and other adults.

In future annual reports we will include information about how well we did in meeting the adults' outcomes and if they feel safer as a result of our interventions



# Learning Lessons

The Board is committed to learn lessons by examining cases that did not meet the threshold for formal reviews. In 2016/17, two multi-disciplinary events were held.

## Adult 1

Older adult living in a residential care setting, with complex health needs which required the use of a catheter. He died of natural causes and no concerns were raised about the conduct of the professionals involved with his care by the Coroner's Court or the police enquiry. The case was considered as a potential Safeguarding Adults Review, but it did not meet the threshold, however the Board agreed that lessons could be learnt by reviewing the cases.

Each agency who had been involved in the care of Adult 1 completed an evaluation of their actions and identified areas that could potentially improve the care of other adults in care settings with complex needs. The board manager collated the responses and identified the following themes that would benefit from closer examination

1. Communication with partners, family members and other key agencies
2. Timeliness and quality of the safeguarding enquiry
3. Referrals to Disclosure and Barring Service and other professional registration bodies
4. Ability to deliver high quality organisational abuse enquiries
5. Role of professionals visiting care settings to address care standards and /or raise safeguarding concerns.
6. Risk assessments and identification of wider issues (e.g. shortage of skilled nurses available in the region)

The board manager was encouraged by the willingness of all agencies to engage with the exercise and feedback indicated that the review was a positive experience for all involved

Key actions were identified from the event and these have been included in the work plans for the Sub Groups of the Board and these include

Improvements to the way in which we manage organisational abuse enquiries

Exploring ways to provide families and adults with information to support them to choose appropriate care for themselves or their relatives

Increasing the role of commissioners to make sure that employers make referrals to the Disclosure and Barring service or other professional registration bodies in a timely way

Encouraging visiting professionals to increase their "curiosity" and issues that "don't feel or look right" and to share these if they are not able to resolve their concerns

### A number of these actions have been completed, including:

- Production of a Safeguarding decision support tool
- A new framework for managing organisational abuse cases
- The Board have been briefed on the impact of the lack of nurses on care homes
- A briefing session has been provided to the Independent sector forum

*The Board and its sub groups will continue to monitor the progress of remaining actions to deliver the desired changes.*

## Adult 2

Adult 2, died of liver failure, as a result of an overdose (it was unclear if she intended to take her own life?)

Adult 2's death was considered as a possible Domestic Homicide Review, but it was agreed that as the overdose did not appear to be linked to her abusive relationship that it did not meet the criteria.

Her oldest daughter spent significant time with her mum and regularly reported concerns to the police about the violence her mum experienced from her male partner. The police visited Adult 2 several times but were unable to secure her agreement to press charges against her partner or to accept offers of help via domestic abuse services.

Male friends visited adult 2 and plied her with alcohol and then raped her. The police attended but were unable to persuade Adult 2 to make a complaint

Later that day, Adult 2 took a large number of pain killers and continued to drink alcohol; she disclosed this to her partner when he returned home, however he did not take any action to obtain medical help. Three days later he called an ambulance when he discovered Adult 2 vomiting blood, he did not tell the ambulance staff about the tablets she had taken and did not travel to the hospital with her. The hospital obtained this information after admission, via a telephone call to him.

### **A multi agency group looked at this case and identified the following areas that would benefit from further examination**

1. The quality of risk assessments and the narrow focus of these not taking account of the wider context of the situation
2. Did we share information in a timely way to prevent harm and respond to the needs of Adult 2 and her oldest daughter
3. Are workers able to identify the risks to others in the household beyond the person they are employed to provide care to (adult worker recognising the risks to children and vice versa)
4. Was the Mental Capacity Act used appropriately , as Adult 2 was often under the influence of alcohol and drugs
5. Are workers able to complete high quality domestic abuse risk assessments and make the necessary referrals to the MARAC process (Multi-Agency Risk Assessment Conference)

### **Following the review of this case we agreed that the following actions should be included on the work plans of the sub groups of the Board.**

- All agencies to review information sharing systems and advice provided to workers when working with families affected by domestic violence
- BSAB and BCSB to consider a joint review of the quality of Domestic Abuse Risk Tool (DASH) and the assessments of domestic abuse cases at the Multi Agency Risk Assessment Conferences (MARAC). The review considered the option of extending the review to other South Yorkshire Local Authorities.
- Review knowledge of Care Act and Adults at Risk in Children's Social Care and implement measures to address any gaps ; including providing training, information sheets, etc to assist workers to identify young adults who may benefit from assessments in their own right.
- Boards to review their strategic plans to strengthen the robustness of transitions arrangements
- Review Children's Case Conference agenda with a view to implementing prompts to encourage assessment of parents/other adults vulnerability
- Review screening by Central Referral Unit within South Yorkshire Police.
- Review if the Person Posing a Risk process is robust within Barnsley
- Examine the role of the Public Service Hub in addressing Domestic Abuse cases that don't meet the MARAC threshold
- Embed knowledge of and use of Meghan's Law

## Actions completed

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- A local review of the quality of MARAC meeting has taken place and a series of actions agreed
- Increased information about Adults at Risk and the Care Act has been included in training delivered by the multi agency children's trainer
- Work has commenced with the Public Service Hub (now the Safer Neighbourhood Service) to agree thresholds
- A review of the children's case conference agenda has been completed, but this will be reviewed to evaluate impact on practice.
- The sub groups are reviewing how we respond to People in Positions of Trust and reports will be shared with the Board.





## What we intend to do in 2017-2018

## By when

|  |                     |
|--|---------------------|
| Complete a review of the South Yorkshire Safeguarding Procedures   | <b>September 17</b> |
| Sign off the operational guidance  | <b>September 17</b> |
| Develop and embed a people in positions of Trust policy  | <b>January 18</b>   |
| Sign off and embed a self neglect and hoarding policy  | <b>January 18</b>   |
| Establish an effective safeguarding customer forum   | <b>August 17</b>    |
| Develop a multi agency (Care Act compliant) dashboard  | <b>December 17</b>  |
| Hold the first learning event on SARs and DHRs   | <b>September 17</b> |
| Embed a robust level three training programme  | <b>January 18</b>   |
| Run a joint Safeguarding Awareness Week with the Children's Board  | <b>July 18</b>      |
| Work with Safer Partnership and Barnsley Safeguarding Children's Board to raise public awareness of adults at risk of mate and hate crime. | <b>January 18</b>   |
| Continue to complete audits to monitor practice  | <b>Ongoing</b>      |
| Establish a network of safeguarding "champions"  | <b>January 18</b>   |
| Agree and circulate a set of publicity materials   | <b>December 17</b>  |

# Safeguarding Adults Board Budget 2016/2017

The Board is funded by the agencies shown below and funding levels are reviewed on an annual basis.

| <b>Barnsley Safeguarding Adults Board Final Position<br/>2016/17</b> |                |                    |                |
|--|----------------|--------------------|----------------|
| <b>Income</b>  |                | <b>Expenditure</b> |                |
| <b>£</b>   |                | <b>£</b>           |                |
| <b>Partner Contributions</b>   |                |                    |                |
| Barnsley MBC   | £57,276        | Staffing           | £86,945        |
| Police & Crime Commissioner  | £5,595         |                    |                |
| NHS Barnsley CCG   | £26,648        | Running Costs      | £2,574         |
| <b>TOTAL</b>   | <b>£89,519</b> | <b>TOTAL</b>       | <b>£89,519</b> |



# Resources

## How to report abuse

<https://www.barnsley.gov.uk/services/adult-health-and-social-care/keeping-safe/report-adult-abuse/>

## Barnsley Safeguarding Adults Board

<https://www.barnsley.gov.uk/services/children-families-and-education/safeguarding-families-in-barnsley/safeguarding-adults-in-barnsley/>

## Link to South Yorkshire Adult Safeguarding Procedures

<http://asg.returnonideas.co.uk/>

## Care Act 2014 – Care and Support Statutory Guidance

<https://www.gov.uk/guidance/care-and-support-statutory-guidance>

## Financial Abuse ‘Under the Radar’

<https://www.citizensadvice.org.uk/about-us/how-citizens-advice-works/media/press-releases/financial-abuse-going-under-the-radar/>

## Social Care Institute of Excellence (SCIE)

<http://www.scieorg.uk/>

## Care Quality Commission

<http://www.cqc.org.uk/>

## Healthwatch Barnsley

<http://healthwatchbarnsley.co.uk/>

## Action on Elder Abuse

<http://elderabuse.org.uk/>

**Call 01226 773300**

To report adult abuse, harm or neglect

**Call 0844 984 1800**

To report urgent concerns outside office hours

