

**Our Student Charter sets out our commitment to you whilst you undertake your studies here at Barnsley College and highlights what is expected from you as a student in return. It has been produced in partnership with the Students' Union and will be jointly reviewed each year.**

Our mission is to provide a flexible, distinctive Higher Education service in which students achieve their potential and enhance their employment prospects in a wide range of professions.

## Welcome to student life at Barnsley College

"At Barnsley College our students are our priority. We want to help you develop and succeed throughout your studies, and support you in achieving your potential. Our Student Charter is designed with this in mind.

"This Charter aims to ensure that we do everything we can to give you the best possible student experience. We hope you will use it as a guide to enable you to make the most of your time at College.

"On behalf of College, I fully support the commitments and expectations in this Charter and I would encourage you to do the same. I hope you enjoy your time at College and wish you every success in the future!"

**Andrea Clarke**

Director of Quality for Higher Education (HE)  
Barnsley College

*Andrea Clarke*

"The Students' Union is a safe place for all students. We strive to help students in any way, no matter how big or small the problem is, so please feel free to come speak to us. We aim to create a warm and welcoming environment which reflects what the College is about. The events we are planning over the academic year are so exciting and you are welcome to give us feedback on what you want to see happening across the campuses.

"As the first female President of the Students' Union, I am honoured and excited to see the progress the College makes over the academic year. I hope you enjoy your time here and look forward to what we have planned for the upcoming year."

**Bethanie Jacobs**

President - Students' Union

*B. Jacobs*

### Barnsley College makes a commitment to:

- Provide high quality teaching and support.
- Ensure that feedback given promotes student learning.
- Provide an induction for students to help you get to know the learning environment and provide an introduction to your studies.
- Provide appropriate library and IT facilities that enable and support learning.
- Give you clear deadlines for submitting work.
- Ensure you are made aware of any changes to programmes of study in a timely fashion.
- Employ appropriately qualified staff who have access to regular continuing professional development activities.
- Treat all students and staff equally and with respect.
- Provide advice and support on health and welfare, finance, careers, and other issues that may affect you.
- Provide study strategies to accommodate any disability/dyslexia/health condition or mental health issue within the context of your studies.
- Provide information about your course including arrangements for assessment, regulations and policies.

### As a student at Barnsley College we expect you to:

- Treat staff and fellow students equally and with respect.
- Take responsibility for managing your own learning.
- Attend induction and participate in timetabled lessons, meetings with tutors and assessment activities.
- Respect the property of others and the physical environment of the institution.
- Be honest and have regard for the good name of the College.
- Contact your personal tutor if something is giving you a cause for concern.
- Engage with the student representation system and use the feedback channels available to you.
- Seek support and guidance if you need it.
- Familiarise yourself with relevant procedures and HE related policies.
- Make prompt payment of any fees owed to the College.
- Help us to continue to improve by participating in evaluation processes such as the National Student Survey.

### The Students' Union at Barnsley College makes a commitment to:

- Support active student and community engagement.
- Work in partnership with the College to ensure there is student representation at all levels.
- Represent student interests at a local and national level.
- Support student participation in a range of sports, activities and societies that enhance the student experience.
- Encourage you to share your opinions with us to enhance the student experience.
- Assist students with academic and welfare problems.