

Catering and Hospitality

Hospitality Supervisor Level 3 Apprenticeship

In Brief

Start Date / Duration

Various start dates throughout the year. The minimum duration for this apprenticeship is 18 months.

Entry Requirements

You should have one of the following qualifications:

- Hospitality Team Member qualification
- Level 2 Food and Beverage
- Level 2 Hospitality Services
- Level 2 Food Production and Cooking

You must also:

- Have two GCSEs at grade C/4 or above including English and maths.
- Be employed within the catering industry or have an employer in this area willing to take you on as an apprentice.
- Please see our **Apprenticeship vacancies.**
<https://www.barnsley.ac.uk/our-departments/apprenticeships/apprenticeship-vacancies/>

You will achieve

Hospitality Supervisor Level 3 Apprenticeship Standard.

Course Overview

This Apprenticeship provides the skills and knowledge required to provide vital support to management teams and be capable of independently supervising hospitality services.

Click here [<https://www.instituteforapprenticeships.org/apprenticeship-standards/>] for further information regarding the Standard Apprenticeship.

Course Content

Hospitality supervisors work across a wide variety of businesses including bars, restaurants, cafes, conference centres, banqueting venues, hotels or contract caterers. They typically work under pressure, delivering fantastic customer service and motivating a team. Supervisors may specialise in specific functions of work across a wide variety of functions which reflect the multi-functional nature of the industry.

The list below sets out how the credit has been assigned across the mandatory units. All units in this qualification are mandatory. Specialist supervisory functions can be any of the following:

- Food and Beverage Supervisor
- Bar Supervisor
- Housekeeping Supervisor
- Concierge Supervisor
- Front Office Supervisor
- Events Supervisor
- Hospitality Outlet Supervisor

How will I be assessed?

E-portfolio and workplace observation. Guided learner hours are delivered during contracted working hours.

What Equipment Will I Need?

Your uniform will be provided by your employer. Equipment will be discussed at your induction session.

Where will I study?

Old Mill Lane campus
Church Street
Barnsley
S70 2AX

What can I do next?

On completion of this pathway, you may progress onto further qualifications specific to their work context or into employment.

How much does the course cost?

There is no cost to being an apprentice. All costs associated with your apprenticeship, including the cost of training and your salary, will be paid by your employer.

Financial support

You may be eligible for assistance with expenses such as travel, books, equipment and childcare. For further information please contact the Student Services Team on +44 (0)1226 216 267.

Extra information

Contact the Apprenticeship Team

For further information please contact the team on 01226 216166 or email: apprenticeships@barnsley.ac.uk [<mailto:apprenticeships@barnsley.ac.uk>]

Want to join Barnsley Sports Academy and the Sports Village?

Barnsley College has a range of sports opportunities for all students to take part in, gain professional training and compete nationally and internationally. We also have a state-of-the-art fitness village, Honeywell Sports Village [<https://www.barnsley.ac.uk/shops-services/honeywell-sports-village/>] where students can make use of our fitness suite, spinning studio and classes for competitive rates. You don't have to be studying sport to get involved in the Sports Academy [<https://www.barnsley.ac.uk/our-departments/sport/sports-academy/>].

Additional Learning Support

Our Additional Learning Support team can provide you with the support you need. Please contact them on +44 (0)1226 216 769.

English and Maths

Having good English and Maths qualifications are important for most careers and we want to give you the help you need to succeed.

If you are aged 16 – 19 and don't already have a grade C/4 or above in GCSE English and Maths they will automatically be included in your study programme. If you want to work towards higher grades in English and Maths we can help you do that too.

Need a higher level Maths qualification? We offer a [Level 3 Mathematical Studies \(Core Maths\)](#).

This can be added to your study programme.

If you need any further information, please contact our friendly [Information Team](#).

Disclaimer

Please note we reserve the right to change details without notice. We apologise for any inconvenience this may cause.

Last updated: 25th April 2022

Want to apply?

Visit <https://www.barnsley.ac.uk/apply> to get started

Call us on **01226 216 123**