

Catering and Hospitality

Hospitality Team Member Level 2 Apprenticeship

In Brief

Start Date / Duration

Various start dates throughout the year. The minimum duration for this apprenticeship is 18 months.

Entry Requirements

You should:

- Hold two GCSEs at grade C/4 or above including English and maths
- Be employed within the catering industry or have an employer in this area willing to take you on as an apprentice
- Please see our **Apprenticeship vacancies.** <https://www.barnsley.ac.uk/our-departments/apprenticeships/apprenticeship-vacancies/>

You may have also achieved a Level 1 in Culinary Skills.

Applicants to this Apprenticeship will be from different age groups, with differing backgrounds and experience. As a guide, applicants may enter via a range of routes including from:

- Work
- Work experience
- College
- Training and/or experience which may include a portfolio showing what has

You will achieve

Hospitality Team Member Apprenticeship Standard.

Course Overview

This Apprenticeship provides the skills and knowledge required to develop fantastic hospitality skills and knowledge such as recognising customer needs, knowing how to match them to the products and services of the business and working as part of a team. Please see link below:

Click here [<https://www.instituteforapprenticeships.org/apprenticeship-standards/>] for further information regarding the Standard Apprenticeship.

Course Content

Hospitality team members can work across a wide variety of establishments, such as bars, restaurants, cafes, conference centres, banqueting venues, hotels or contract caterers. The role is very varied and although hospitality team members tend to specialise in an area, they have to be adaptable and ready to support team members across the business.

The list below sets out how the credit has been assigned across the mandatory units. All units in this qualification are mandatory.

Specialist supervisory functions can be any of the following:

- Food and beverage service
- Alcoholic beverage service
- Barista
- Food production
- Concierge and guest service
- Housekeeping
- Reception
- Reservations
- Conference and events operations

How will I be assessed?

E-portfolio and workplace observation. Guided learner hours are delivered during contracted working hours.

What Equipment Will I Need?

Your uniform will be provided by your employer. Equipment will be discussed at your induction session.

Where will I study?

Old Mill Lane campus
Church Street
Barnsley
S70 2AX

What can I do next?

On completion of this pathway, you may progress onto further qualifications specific to their work context or into employment.

How much does the course cost?

There is no cost to being an apprentice. All costs associated with your apprenticeship, including the cost of training and your salary, will be paid by your employer.

Financial support

You may be eligible for assistance with expenses such as travel, books, equipment and childcare. For further information please contact the Student Services Team on +44 (0)1226 216 114.

Extra information

Contact the Apprenticeship Team

For further information please contact the team on +44 (0)1226 216 123 or email: info@barnsley.ac.uk [<mailto:info@barnsley.ac.uk>]

Want to join Barnsley Sports Academy and the Sports Village?

Barnsley College has a range of sports opportunities for all students to take part in, gain professional training and compete nationally and internationally. We also have a state-of-the-art fitness village, Honeywell Sports Village [<https://www.barnsley.ac.uk/shops-services/honeywell-sports-village/>] where students can make use of our fitness suite, spinning studio and classes for competitive rates. You don't have to be studying sport to get involved in the Sports Academy [<https://www.barnsley.ac.uk/our-departments/sport/sports-academy/>].

Additional Learning Support

Our Additional Learning Support team can provide you with the support you need. Please contact them on +44 (0)1226 216 769.

English and Maths

Having good English and Maths qualifications are important for most careers and we want to give you the help you need to succeed.

If you are aged 16 – 19 and don't already have a grade C/4 or above in GCSE English and Maths they will automatically be included in your study programme. If you want to work towards higher grades in English and Maths we can help you do that too.

Need a higher level Maths qualification? We offer a [Level 3 Mathematical Studies \(Core Maths\)](#).

This can be added to your study programme.

If you need any further information, please contact our friendly [Information Team](#).

Disclaimer

Please note we reserve the right to change details without notice. We apologise for any inconvenience this may cause.

Last updated: 10th December 2020

Want to apply?

Visit <https://www.barnsley.ac.uk/apply> to get started

Call us on **01226 216 123**