

# Travel and Tourism

## Travel Consultant Level 3 Apprenticeship

### In Brief

#### Start Date / Duration

You can start an Apprenticeship at any point during the year. You will study for 18 months, depending on prior attainment.

#### Entry Requirements

You will require:

- Functional Skills Level 2 English and maths
- A passion for working within the travel industry and the general public.
- You will need to find an employer willing to take you on as an apprentice.
- Please see our **Apprenticeship vacancies.**  
<https://www.barnsley.ac.uk/our-departments/apprenticeships/apprenticeship-vacancies/>

#### You will achieve

You will achieve Level 3 Standard Travel Consultant.

### Course Overview

Making travel arrangements and booking accommodation and other services for holidaymakers and business travellers.

Travel consultants have a highly responsible role as they provide outstanding customer service, delivering a range of often complex travel arrangements, accommodation bookings and ancillary services which help to ensure their travellers benefit from journeys and time at their destination that is positive and aims to exceed their expectations. Usually travel consultants specialise in either 'corporate' or 'leisure' travel but either way employers agree that their essential knowledge, skills and behaviours are transferable across the industry.

Click here [<https://www.instituteforapprenticeships.org/apprenticeship-standards/>] for further information regarding the Standard Apprenticeship.

### Course Content

Study will include:

- Geography
- Travel information
- Industry practice
- Travel options
- Product service
- Customer engagement
- Legal compliance
- Business
- Sales and sustainability

## How will I be assessed?

Assessment will occur continually throughout the programme and will involve developing a portfolio of work, discussions and observations.

## What Equipment Will I Need?

All equipment will be provided (depending upon employer).

## Where will I study?

You will study in your workplace and at Barnsley College, Honeywell Site, Honeywell Lane, Barnsley, S75 1NP

## What can I do next?

Individuals that successfully achieve the travel consultant apprenticeship standard will be well placed to progress within the industry into leadership or specialist travel roles and onto a higher level of training or apprenticeship in management.

## How much does the course cost?

There is no cost to being an apprentice. All costs associated with your apprenticeship, including the cost of training and your salary, will be paid by your employer.

## Financial support

You may be eligible for assistance with expenses such as travel, books, equipment and childcare. For further information please contact the Student Services Team on +44 (0)1226 216 267.

## Extra information

### Contact the Apprenticeship Team

For further information please contact the team on 01226 216166 or email: [apprenticeships@barnsley.ac.uk](mailto:apprenticeships@barnsley.ac.uk) [mailto:apprenticeships@barnsley.ac.uk]

## Want to join Barnsley Sports Academy and the Sports Village?

Barnsley College has a range of sports opportunities for all students to take part in, gain professional training and compete nationally and internationally. We also have a state-of-the-art fitness village, Honeywell Sports Village [<https://www.barnsley.ac.uk/shops-services/honeywell-sports-village/>] where students can make use of our fitness suite, spinning studio and classes for competitive rates. You don't have to be studying sport to get involved in the Sports Academy [<https://www.barnsley.ac.uk/our-departments/sport/sports-academy/>].

## Additional Learning Support

Our Additional Learning Support team can provide you with the support you need. Please contact them on +44 (0)1226 216 769.

## English and Maths

Having good English and Maths qualifications are important for most careers and we want to give you the help you need to succeed.

If you are aged 16 – 19 and don't already have a grade C/4 or above in GCSE English and Maths they will automatically be included in your study programme. If you want to work towards higher grades in English and Maths we can help you do that too.

Need a higher level Maths qualification? We offer a [Level 3 Mathematical Studies \(Core Maths\)](#).

This can be added to your study programme.

If you need any further information, please contact our friendly [Information Team](#).

## Disclaimer

Please note we reserve the right to change details without notice. We apologise for any inconvenience this may cause.

**Last updated:** 30th May 2022

### Want to apply?

Visit <https://www.barnsley.ac.uk/apply> to get started  
Call us on **01226 216 123**