

# Health, Science and Social Care Professions

## Healthcare Support Worker Level 2 Apprenticeship

### In Brief

#### Start Date / Duration

You can start an Apprenticeship at any time. This course runs for 12 - 15 months.

#### Entry Requirements

- There are no formal entry requirements for these qualifications but learner will need to be at least 16 years of age
- Learners will need to have completed DBS checks
- Learners will need to be working, volunteering or on practical placement as they need to show competence in both knowledge and skills
- You will need to find an employer to employ you as an apprentice. Please see our Apprenticeship vacancies. (<https://www.barnsley.ac.uk/our-departments/apprenticeships/apprenticeship-vacancies/>)

#### You will achieve

Intermediate Apprenticeship in Health (Healthcare Support Services) Level 2  
Level 1 or Level 2 Functional skills maths  
Level 1 or Level 2 Functional skills English  
Level 2 Award in Employment and Personal Learning Skills in Health  
Level 2 Certificate in Health Care Support Services

### Course Overview

This qualification develops the knowledge and skills for all those who wish to work in a supervised support role within healthcare workforce settings in England. It is made up of a mixture of mandatory units, and optional units based on skills or knowledge. It has specialised units for learners wishing to become healthcare support staff.

This Apprenticeship Framework provides the skills and knowledge required to become competent in supporting the wider healthcare team. Apprentices are employed in various support roles e.g.

porter, housekeeper, switchboard operator, catering, gardener, records management, HSDU Technician etc. These roles are central to the smooth running of healthcare services. Apprentices gain the new skills and learning they need to carry out these job roles as well as preparing them for future employment and career progression within the health sector.

## Course Content

The purpose of this qualification is to guide and assess the development of knowledge and skills relating to the health workforce. This qualification confirms competence in a range of healthcare support service skills.

Topics covered include:

- Infection prevention and control
- Cleaning, decontamination and waste management
- Record maintenance
- Food safety and preparation
- Providing care and support for patients.

## How will I be assessed?

All units are internally assessed. Assessment enables the learner's workplace practice to provide evidence for individual units as well as the whole qualification. Methods of assessment could include:

- Direct observation
- Witness evidence when directed by the sector skills assessment strategy
- Professional discussion
- Written assignments

The qualification will be pass or refer and all the assessment criteria of the chosen units must be achieved in order to obtain a pass.

## What Equipment Will I Need?

You will need access to a computer.

## Where will I study?

SciTech Centre  
Falcon Street  
Barnsley  
S70 2EY

## What can I do next?

Learners may progress from this pathway onto further qualifications specific to their work context. A wide range of qualifications are available for use within the health sector. These may include further apprenticeship frameworks (e.g. Advanced Apprenticeship in Health (Healthcare Support Services)), qualifications or other work-related education and training to support Continuing Professional Development.

Many healthcare support apprentices complete their apprenticeships and continue to work as healthcare support workers in roles relating to the units they have selected within their competence qualification (e.g. Domestic Assistant, Porter, Catering Assistant, etc.). Others may wish to move into a clinical role and may select to undertake a clinical qualification or apprenticeship (e.g. Advanced Apprenticeship in Health (Clinical Healthcare Support)). A Higher Apprenticeship in Health (Assistant Practitioner) is available which an apprentice may proceed onto as they progress in their career if they are able to meet the employment and academic requirements. This will enable them to practice as an Assistant Practitioner.

## How much does the course cost?

There is no cost to being an apprentice. All costs associated with your apprenticeship, including the cost of training and your salary, will be paid by your employer.

## Extra information

### Contact the Apprenticeship Team

For further information please contact the team on +44 (0)1226 216 123 or email: [info@barnsley.ac.uk](mailto:info@barnsley.ac.uk) [<mailto:info@barnsley.ac.uk>]

## Want to join Barnsley Sports Academy and the Sports Village?

Barnsley College has a range of sports opportunities for all students to take part in, gain professional training and compete nationally and internationally. We also have a state-of-the-art fitness village, Honeywell Sports Village [<https://www.barnsley.ac.uk/shops-services/honeywell-sports-village/>] where students can make use of our fitness suite, spinning studio and classes for competitive rates. You don't have to be studying sport to get involved in the Sports Academy [<https://www.barnsley.ac.uk/our-departments/sport/sports-academy/>].

## Additional Learning Support

Our Additional Learning Support team can provide you with the support you need. Please contact them on +44 (0)1226 216 769.

## English and Maths

Having good English and Maths qualifications are important for most careers and we want to give you the help you need to succeed.

If you are aged 16 – 19 and don't already have a grade C/4 or above in GCSE English and Maths they will automatically be included in your study programme. If you want to work towards higher grades in English and Maths we can help you do that too.

Need a higher level Maths qualification? We offer a [Level 3 Mathematical Studies \(Core Maths\)](#).

This can be added to your study programme.

If you need any further information, please contact our friendly [Information Team](#).

## Disclaimer

Please note we reserve the right to change details without notice. We apologise for any inconvenience this may cause.

**Last updated:** 10th December 2020

### Want to apply?

Visit <https://www.barnsley.ac.uk/apply> to get started

Call us on **01226 216 123**